

SUCCESS STORY

Risk Engineering's collaboration with a customer led to improved safety practices, including a significant reduction in vehicle maintenance violations.

A DMC risk engineer aimed to help a client reduce their lighting-related vehicle maintenance violations and set a goal to reduce their violation scores by 8% in 5 months. By utilizing a combination of DMC reports and CSA data analyses, the risk engineer provided detailed information on violations by Vehicle Identification Number (VIN) for both trailers and tractors, pinpointing where most issues were occurring. The DMC risk engineer also engaged with the customer's executive team, encouraging them to take a more visible role in fostering compliance. The leadership team, eager to find a solution, began conducting regular on-site visits to terminals alongside the safety team. During these visits, they conducted performance assessments and random inspections, reinforcing a culture of safety and compliance.

The customer shattered their 5-month goal, and within 9 months, they have reduced their maintenance violations that are directly related to lighting by 46%. These initiatives have significantly improved the customer's maintenance practices, reflecting a positive trajectory toward enhanced safety standards and operational excellence.

**SCAN THE QR CODE
TO LEARN HOW WE
PARTNER WITH YOU
TO BECOME SAFER.**

